

**For More Information Please Contact Us Via Email:
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Mazda Extended Protection Plan (MEPP)

WHY WE OFFER Mazda Extended Protection Plan (MEPP)

Mazda Extended Protection Plan (MEPP) Vehicle Service Contracts are designed to provide Extended Mechanical Breakdown protection and Roadside Assistance benefits allowing worry free driving for years beyond the Mazda's Manufacturer Limited Warranty.

MEPP is the only Mazda Manufacturer sponsored Vehicle Service Contract available to Mazda owners. You can take you Mazda to any Mazda dealership in the U.S or Canada and MEPP will pay those facilities directly for your covered repairs.

MEPP is available in a variety of terms and deductibles to accommodate your various driving needs.

MEPP includes four general levels of coverage including: TotalCare, StatedCare, PrimaryCare and PowerCare.

TotalCare and StateCare plans include the following benefits. Rental Car Reimbursement, Towing Reimbursement, Trip Interruption, Tire and Wheel Road Hazard protection, Emergency Roadside Assistance.

All MEPP plans are transferable to another private owner of the vehicle as well as renewable.

MEPP FAQs

What does a contract cover?

Several plans are available, from MEPP TotalCare that cover virtually the entire vehicle and offer full convenience benefits like towing and loaner vehicles, to powertrain-only coverage that covers the major engine components. For most drivers, MEPP TotalCare represents the best value, and offers the most peace of mind. Contact us if you have specific coverage questions, or for help deciding which plan is appropriate for you.

What other benefits can an MEPP contract provide?

MEPP contracts* provide these valuable additional benefits:

- **Rental car coverage for a covered repair**
- **Zero deductible road hazard coverage on tires and wheels for TotalCare and StatedCare contract holders**
- **Towing reimbursement of up to \$100.00 per occurrence for a covered repair.**
- **Trip interruption is available on TotalCare and StatedCare for food and lodging, up to \$100.00 per day for up to 3 days, if your vehicle needs a covered repair more than 50 miles from home.**
- **Renewable — you can now purchase a new contract prior to the expiration of your current contract**
- **Transferable — if you sell your car to another private party you can now transfer the contract to the buyers**

*Please note that not all additional benefits apply to every MEPP contract. Please contact your MEPP Dealer for specific information on each contract.

Why should I choose MEPP over less expensive contracts I see offered online?

First of all, look at the company's ability to pay your claims. What good is the contract you bought online if the company goes broke next year? Many of these companies are fly-by-night and last only for a year or two before folding. MEPP has been providing quality repairs since 2000, and is backed by an A insurer with over \$2 Billion in assets.

Second, look at how a repair is covered. Many "bargain" contracts will not cover labor at normal shop rates, and may require you to use inferior or even junkyard repair parts. MEPP will pay the reasonable price or replacement of any covered part, not to exceed Mazda's suggested retail price and Mazda's recognized Labor Time Standards and Retail Labor Rates. All repairs or replacements made at a Mazda Dealers shall be made using only genuine Mazda new or remanufactured parts unless authorized by the Consumer. Third, look at payment. Off-price companies require you to pay for a repair and wait for reimbursement. MEPP contracts will pay the repair shop directly, and they are accepted by most new car dealers in the country.

Does my MEPP contract provide benefits when my car is still under new car warranty?

Yes! Many of our plans offer substantial benefits right from day one — roadside assistance, towing, and substitute transportation to name a few. Contact us to discuss the benefits of your particular plan.

How long do contracts last?

MEPP TotalCare contracts offer terms of up to ten years from the date of contract purchase or 100,000 miles on new cars, and up to seven years up to 100,000 miles on late model used cars that are still under factory warranty. Qualified used cars that are out of warranty but have less than 60,000 miles on them are eligible for coverage up to 4 years or 50,000 miles. Used cars with 60,001 to 80,000 miles are eligible for up to 3 year/36,000 mile coverage. Used cars with 80,001 to 120,000 miles are eligible for 12-month/12,000 mile coverage.

How much do MEPP contracts cost?

MEPP contracts are competitively priced. Exact cost depends upon your vehicle's make and model, how long it has been in service, the term of coverage, deductible and the plan you select. For qualified applicants, contracts may be financed with a minimum of 10% down and the balance in 12 monthly installments.

I love my MEPP contract, and would like to add one to my wife's car, but she didn't buy the car at your dealership. Is there any way for her to get coverage?

Yes, you can purchase MEPP coverage for her vehicle, provided that she is within eligibility guidelines for her vehicle. Please contact us for specific information, and a quote.

Are service contracts and extended warranties the same?

Service contracts take over when the manufacturer warranty ends. Because good contracts closely follow the coverage of new car warranty many people call them "extended warranty". But the correct term is service contract, because an independent company, not the car manufacturer, provides them.

Do I have to bring a car to a Mazda Dealership to have it repaired?

We certainly hope you'll choose your local Mazda Dealership for the repair, but you can choose any licensed repair facility.

Is my contract transferable to the next owner?

Yes. One of the most valuable features is transferability. You can sell your car to a friend with confidence because the coverage can be transferred to them with no interruption. This can increase the value of your car substantially, as well as making it more desirable.